

Voluntary Product Accessibility Template® (VPAT®)

WCAG / Revised Section 508 Edition

Version 2.3

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About This Document

The VPAT is provided in four editions based on the guidelines/standards being evaluated. The editions are WCAG, Revised 508, EN 301 549 and International that includes all of the standards.

This is the WCAG / Revised 508 edition of the VPAT. It includes the following standards/guidelines:

- Web Content Accessibility Guidelines 2.0, at <http://www.w3.org/TR/2008/REC-WCAG20-20081211/>
- Web Content Accessibility Guidelines 2.1 at <https://www.w3.org/TR/WCAG21/>
- [Revised Section 508 standards](#) as published by the U.S. Access Board in the Federal Register on January 18, 2017, including the [Corrections to the ICT Final Rule](#) as published by the US Access Board in the Federal Register on January 22, 2018

If you need a different combination of standards/guidelines then use the appropriate alternate edition of the VPAT found on <https://www.itic.org/policy/accessibility/vpat>

This document is broken into two main sections:

- Essential Requirements and Best Practices for using the VPAT® to complete an Accessibility Conformance Report
- The VPAT Template

Please carefully review the Essential Requirements and Best Practices sections before using the VPAT to create an Accessibility Conformance Report.

“Voluntary Product Accessibility Template” and “VPAT,” including the template format, are Federally Registered Service Marks of the Information Technology Industry Council (ITI). VPAT users agree not to deviate materially from the template format provided by ITI, and to use the service mark (“®”) where appropriate.

Essential Requirements and Best Practices for Information & Communications Technology (ICT) Vendors

This section provides guidance for reporting product conformance for three major accessibility standards and guidelines using the VPAT® to produce the Accessibility Conformance Report. Deviating from these guidelines precludes vendors from referencing the template by name and/or the VPAT acronym. The purpose of these essential requirements and best practices are to promote accurate and consistent reporting of product accessibility information.

The VPAT is a template used to document a product's conformance with accessibility standards and guidelines. The purpose of the VPAT is to assist customers and buyers in making preliminary assessments regarding the availability of commercial "Electronic and Information Technology," also referred to as "Information and Communication Technology" (ICT) products and services with features that support accessibility.

Getting Started

1. Before creating a report, read all of the materials provided in this document.
2. The Information Technology Industry Council (ITI) provides the VPAT. Use of the template and service mark does not require membership in ITI.
3. Determine which accessibility standards/guidelines will be included in the product conformance report and use the appropriate VPAT file.
4. It is the vendor's responsibility to maintain the integrity of the data in the report.

Essential Requirements for Authors

The following are the minimum requirements to be a VPAT®.

1. The VPAT name and template are registered service marks of ITI. Use of the VPAT template and name requires the inclusion of the registered service mark (i.e., "VPAT®"). Users of the VPAT agree not to deviate from the Essential Requirements for Authors.
2. The template file can be used as is or replicated in a different delivery format, for example as HTML or PDF. The only requirement is that the final conformance report must be accessible.

3. A report may contain a minimum of one applicable Standard/Guideline or any combination of the three Standards/Guidelines that are applicable to the product being reported.
4. A report must contain the following content at a minimum:
 - **Report Title** – In the heading format of “[Company Name] Accessibility Conformance Report”
 - **VPAT Heading Information** – Template version
 - **Name of Product/Version** – Name of Product being reported, including version of the product
 - **Product Description** – A brief description of the product
 - **Date** – Date of report publication. At a minimum, provide the month and year of the report publication. For example, “May 2016”. If date is included ensure it is clear “4 May 2016” or “May 4, 2016”.
 - **Contact Information** – Contact Information for follow-up questions. Listing an email is sufficient.
 - **Notes** – Any details or further explanation about the product or the report. This section may be left blank.
 - **Evaluation Methods Used** – Include a description of what evaluation methods were used to complete the VPAT for the product under test.
 - **Applicable Standards/Guidelines** – A clear indication of which Standards/Guidelines this Conformance Report covers.
 - The list must include only the Standards/Guidelines that were used to develop the product.
 - A report must contain a minimum of one Standard/Guideline or any combination of the three Standards.
 - The applicable Standards/Guidelines that may be included are:
 - [Revised Section 508 standards](#) – the U.S. Federal accessibility standard, published by the U.S. Access Board in the Federal Register on January 18, 2017
 - [Corrections to the ICT Final Rule](#) – a correction to the Revised Section 508 standards, published by the US Access Board in the Federal Register on January 22, 2018
 - Web Content Accessibility Guidelines 2.0 or WCAG 2.0 (ISO/IEC 40500), at <http://www.w3.org/TR/2008/REC-WCAG20-20081211/>

- Web Content Accessibility Guidelines 2.1 at <https://www.w3.org/TR/WCAG21/>
 - *EN 301 549 “Accessibility requirements suitable for public procurement of ICT products and services in Europe”, V2.1.2 (2018-08) at https://www.etsi.org/deliver/etsi_en//301500_301599/301549/02_01.02_60/en_301549v020102p.pdf*
- This information can be in a table format at the top of the report with the table heading ‘Standards/Guidelines’ and the reported Standards/Guidelines identified.
 - Alternatively, the Standard/Guideline being reported can be clearly identified in the introductory text of the report. If multiple Standards or Guideline tables are included, each table should also be clearly identified as to the Standard or Guideline the criteria that table represents.
- **Terms** – Conformance level terms description section
 - **Tables for Each Standard or Guideline** – Tables showing the responses to the criteria.
5. WCAG Conformance Information – The answers in the WCAG success criteria are based on the level of conformance being reported (Level A, AA or AAA).
- These tables are used to answer:
 - Revised Section 508:
 - Chapter 5 Software
 - Chapter 6 Support Documentation
 - EN 301 549 Standard:
 - Chapter 9 Web
 - Chapter 10 Non-Web
 - Chapter 11 Software
 - Chapter 12 Documentation and Support Services
 - The selected levels of WCAG 2.x Guidelines.
 - The WCAG 2.1 conformance information can be included as a separate table which is referenced from the EN 301 549 responses, or as responses to specific criteria within the EN 304 549 table that map to WCAG success criteria.
 - If using a summary table, due to answers applying to multiple criteria, when answering for the Revised Section 508 or EN 301 549, the answers need to be clear in what individual criteria the answer applies to. It is possible to either use a summary, selecting the worst case for

the criteria, or to have separate answers or even tables for software, support documentation, authoring tools, etc., so long as the methodology used is made clear.

- If not completing a set of Standards such as Section 508 or EN 301 549, then remove the breakdown information and answer only for the WCAG criteria.
- When reporting on WCAG 2.0 criteria it is acceptable to remove the WCAG 2.1-specific criteria from the table. These are marked '2.1 only' within the row.

6. Conformance Levels – The report must list the definition of the terms used in the Conformance Level column. ITI recommends the following terms. If a vendor deviates from the ITI definitions, the vendor shall reference this change in the heading Notes section. If a term is not used it can be removed from the list. The ITI definitions are:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG 2.x Level AAA.

Note: When filling in the WCAG tables, a response may use 'Supports' where one might otherwise be inclined to use 'Not Applicable'. This is in keeping with [WCAG 2.0 Understanding Conformance](#): 'This means that if there is no content to which a success criterion applies, the success criterion is satisfied.'

7. Remarks and Explanations – Detailed remarks should be provided in the Remarks and Explanations column to justify your answer in the Conformance Level column.

- When the conformance level is 'partially supports' or 'does not support', the remarks should identify:
 1. The functions or features with issues
 2. How they do not fully support
- If the criterion does not apply, explain why.

- If an accessible alternative is used, describe it.
8. In the Section 508 tables, when subsections of criteria do not apply to the product, the section may be summarized or removed as long as an explanation is provided explaining why a criterion does not apply. Another alternative is to leave the table and add a summary why the section doesn't apply. For example, in Chapter 5 the criteria in 502 and 503 will not apply to a web only application, thus those sections can be removed with a summary in the notes for the chapter, or a row in the table.

Best Practices for Authors

ITI suggests that authors adopt the following best practices when using the VPAT® to create an Accessibility Conformance Report.

- **Branding Header:** Company logo or branding information
- **Date Changes:** If a report is revised, change the report date and explain the revision in the Notes section. Alternately, create a new report and explain in the Notes section that it supersedes an earlier version of the report.
- **Notes:** Add any notes applicable to product or the report
 - Additional information about the product version that the document references
 - Any revisions to the document
 - Links to any related documents
 - Additional information describing the product
 - Additional information about what the document does or does not cover
 - Information suggested by the WCAG 2.0 Conformance Claim, at <http://www.w3.org/TR/WCAG20/#conformance-claims>
 - Information needed to satisfy ISO/IEC 17050-1:2004, Supplier's Declaration of Conformity
- **Evaluation Methods Used** – Information to enter may include the following:
 - Testing is based on general product knowledge
 - Similar to another evaluated product
 - Testing with assistive technologies
 - Published test method (provide name, publisher, URL link)
 - Vendor proprietary test method
 - Other test method

- **Remarks and Explanations:** This section may include:
 - Information regarding the testing of a given criteria.
 - Information on application dependencies to support accessibility (e.g. OS, app frameworks, browsers recommended).
 - How the customer can find more information about accessibility issues. One method can be to include the bug ID where customers can call the company's customer support to get additional information.
 - Known workarounds for accessibility issues.
- **Legal Disclaimer:** Area for any legal disclaimer text required by your organization.
- **Saving Space:** To reduce the size of the report it is acceptable to remove sections. Individual criteria cannot be removed, only sections at a time. Section removal is acceptable in four situations:
 - When an entire standard is not being reported on, for example EN 301 549, there should be no references of it in the report.
 - When an entire section is not being reported on because it doesn't apply to the product, for example:
 - Chapter 4: Hardware. Information should be included in the notes for that section why it has been removed.
 - A card reader that doesn't have sound could remove the criteria in section 413 Closed Caption Processing Technologies and just note the why the criteria doesn't apply.
 - If the product is not being evaluated for a level of the criteria (for example Level AAA) then that table may be deleted.
 - If a requesting customer has identified that a section of the standard does not apply, information should be included in the notes that the section has been removed.
- **WCAG 2.x Tables:** The WCAG 2.x criteria are shown in three tables, Level A, Level AA, and Level AAA.
 - If desired, these tables can be combined into one table.
 - When reporting on a level (A, AA or AAA) all criteria for that level must be answered for the particular version of WCAG that the report includes.
- **Language:** Use text appropriate for your audience.
- **Multiple Reports:** When using the VPAT to create an Accessibility Conformance Report for complex products it may be helpful to separate

answers into multiple reports. For example, when a product is an Authoring Tool that also has web content and documentation. When multiple reports are used for a complex product, it is required to explain this and how to reach the other reports in the Notes section of each report.

- **Criteria Text:** To help conserve space in the ITI template only the criteria ID number and a short title have been included. Where possible, links have been included to the standard/guideline.
 - It is acceptable to add the full text of the criteria into the cell if desired to help with understanding.
 - The links to the standards/guidelines can be removed.
- **Ordering of Tables:** The order that the standards/guideline tables appear may be changed to facilitate reading. For example, if the Accessibility Conformance Report is for Section 508 only, the WCAG tables may be moved to follow the numbering scheme used in the Section 508 criteria.
- **Guideline Section Heading Rows in Tables:** The tables include heading rows to facilitate understanding the context of the criteria.
 - The cells in these rows do not require answers as indicated by “Heading cell – no response required.”
 - It is optional to add a response if desired.
 - The shading of the row is also optional.
 - If removing the heading rows, edit the criteria titles so it’s clear where they apply.

Posting the Final Document

- Remove the *Essential Requirements and Best Practices for Information & Communications Technology (ICT) Vendors* section from the template when publishing your Accessibility Conformance Report in final form. A link on page one in the template footnotes contains a hyperlink to this document on the Information Technology Industry Council (ITI) website at: <http://www.itic.org>.
- Check for each required item in the VPAT® document:
 - The report title **[Company Name] Accessibility Conformance Report**
 - The “VPAT® Version 2.3” heading
 - Name of Product/Version
 - Product Description

- **Date**
- **Contact Information**
- **Notes**
- **Evaluation methods used**
- **Applicable Standards/Guidelines**
- **Terms**
- **Report Information**
 - Check that there is a response for each criterion for 'Conformance Level' and 'Remarks and Explanations.'
- Post your final document on your company's web site, or make the document available to customers upon request.
- Your final document should be accessible.

Table Information for VPAT[®] Readers

For each of the standards, the criteria are listed by chapter in a table. The structures of the tables are: the first column contains the criteria being evaluated, the second column describes the level of conformance of the product regarding the criteria and the third column contains any additional remarks and explanations regarding the product.

- When sections of criteria do not apply, or deemed by the customer as not applicable, the section is noted as such and the rest of that table may be removed for that section.
- When multiple standards are being recorded in this document, the duplicative sections are noted and responded to only one time. The duplicate entry will note the cross reference to the data.

Swank Motion Pictures Accessibility Conformance Report

WCAG / Revised Section 508 Edition

VPAT® Version 2.3 – December 2018

Name of Product/Version: Streaming Server / Digital Campus 3.36

Product Description: Stream movies and TV shows for Academic or Entertainment purposes in the public performance in non-theatrical markets

Date: March 11, 2019

Contact information: <https://www.swank.com/about-us/contact-us/>

Notes: N/A

Evaluation Methods Used: Internal software evaluation/testing utilizing browser tools including Axe Accessibility, Chrome Developer Tools, and WAVE and code review

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0, at http://www.w3.org/TR/2008/REC-WCAG20-20081211/	Level - Yes Level AA - Yes Level AAA - No
Web Content Accessibility Guidelines 2.1 at https://www.w3.org/TR/WCAG21/	Level A - Yes Level AA - Yes

	Level AAA - No
Revised Section 508 standards as published by the U.S. Access Board in the Federal Register on January 18, 2017	Yes
Corrections to the ICT Final Rule as published by the US Access Board in the Federal Register on January 22, 2018	
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V1.1.2 (2015-04) at http://mandate376.standards.eu/standard	No

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Chapter 10 - Non-Web documents, Section 11.2.1- Non-Web Software (excluding closed functionality), and Section 11.2.2 - Non-Web Software (closed functionality).
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

- **501 (Web)(Software)** – See table below (Success Criteria, Level A)
- **504.2 (Authoring Tool)** – Not Applicable
- **602.3 (Support Docs) Support Docs** – See Confluence VPAT

(<https://confluence.atlassian.com/display/ACCESSIBILITY/Confluence+VPAT+for+Section+508+compliance>)

Criteria	Conformance Level	Remarks and Explanations
<u>1.1.1 Non-text Content</u> (Level A) 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) 	Supports	Alternative text is available the application
<u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A) 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) 	Not supported	<ul style="list-style-type: none"> • No Audio-only content available in the application • No alternatives available for Video-only content
<u>1.2.2 Captions (Prerecorded)</u> (Level A) 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) 	Supports with Exceptions	Supported through Closed Captions and Subtitles. There are a small percentage of content that do not have captions available
<u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A) 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) 	Not Supported	Descriptive audio is not yet available but is planned for future release
<u>1.3.1 Info and Relationships</u> (Level A) 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) 	Supports	Information relationships and structure are programmatically determined in the application
<u>1.3.2 Meaningful Sequence</u> (Level A) 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) 	Supports	Meaningful sequence is applied in the application
<u>1.3.3 Sensory Characteristics</u> (Level A) 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) 	Supports	Use of color and text are used to provide context and understanding beyond spatial location and orientation

Criteria	Conformance Level	Remarks and Explanations
1.4.1 Use of Color (Level A) 2017 Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 	Supports	Use of color is not the sole visual of conveying information
1.4.2 Audio Control (Level A) 2017 Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 	Supports	Video player offers pause and audio controls including increase, decrease, and mute
2.1.1 Keyboard (Level A) 2017 Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 	Supports	Keyboard player functionality has been added. Site is navigable and player is operational using only the keyboard
2.1.2 No Keyboard Trap (Level A) 2017 Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 	Supports	
2.1.4 Character Key Shortcuts (Level A 2.1 only)	Supports	The keyboard shortcuts for a user interface component (Video player) is only active when that component has focus
2.2.1 Timing Adjustable (Level A) 2017 Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 	Not Applicable	No content has a time limit
2.2.2 Pause, Stop, Hide (Level A) 2017 Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 	Not Applicable	No content has moving, blinking, scrolling, or auto-updating
2.3.1 Three Flashes or Below Threshold (Level A) 2017 Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 	Supports	No flashing content in the application
2.4.1 Bypass Blocks (Level A) 2017 Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 	Not Applicable	No blocks in the application
2.4.2 Page Titled (Level A) 2017 Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 	Supports	
2.4.3 Focus Order (Level A) 2017 Section 508	Supports	

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 501 (Web)(Software) 		
2.4.4 Link Purpose (In Context) (Level A) 2017 Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 	Supports	
2.5.1 Pointer Gestures (Level A 2.1 only)	Supports	
2.5.2 Pointer Cancellation (Level A 2.1 only)	Supports	
2.5.3 Label in Name (Level A 2.1 only)	Supports	
2.5.4 Motion Actuation (Level A 2.1 only)	Not Applicable	
3.1.1 Language of Page (Level A) 2017 Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 	Supports	
3.2.1 On Focus (Level A) 2017 Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 	Supports	
3.2.2 On Input (Level A) 2017 Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 	Supports	
3.3.1 Error Identification (Level A) 2017 Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 	Supports with Exceptions	Majority of errors are described to the user
3.3.2 Labels or Instructions (Level A) 2017 Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 	Supports	Input boxes have labels and/or instructions
4.1.1 Parsing (Level A) 2017 Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 	Supports	
4.1.2 Name, Role, Value (Level A) 2017 Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 	Supports	

Table 2: Success Criteria, Level AA

Notes:

- **501 (Web)(Software) – See table below** (Success Criteria, Level AA)
- **504.2 (Authoring Tool) – Not Applicable**
- **602.3 (Support Docs) Support Docs – See Confluence VPAT**

(<https://confluence.atlassian.com/display/ACCESSIBILITY/Confluence+VPAT+for+Section+508+compliance>)

Criteria	Conformance Level	Remarks and Explanations
<u>1.2.4 Captions (Live)</u> (Level AA) 2017 Section 508 • 501 (Web)(Software)	Not Applicable	No live audio available in the application
<u>1.2.5 Audio Description (Prerecorded)</u> (Level AA) 2017 Section 508 • 501 (Web)(Software)	Not Supported	Descriptive audio is not yet available but is planned for future release
<u>1.3.4 Orientation</u> (Level AA 2.1 only)	Supports	
<u>1.3.5 Identify Input Purpose</u> (Level AA 2.1 only)	Supports	
<u>1.4.3 Contrast (Minimum)</u> (Level AA) 2017 Section 508 • 501 (Web)(Software)	Supports	
<u>1.4.4 Resize text</u> (Level AA) 2017 Section 508 • 501 (Web)(Software)	Supports	
<u>1.4.5 Images of Text</u> (Level AA) 2017 Section 508 • 501 (Web)(Software)	Not Applicable	No images of text within the application
<u>1.4.10 Reflow</u> (Level AA 2.1 only)	Supports	
<u>1.4.11 Non-text Contrast</u> (Level AA 2.1 only)	Supports	
<u>1.4.12 Text Spacing</u> (Level AA 2.1 only)	Supports	
<u>1.4.13 Content on Hover or Focus</u> (Level AA 2.1 only)	Supports	
<u>2.4.5 Multiple Ways</u> (Level AA) 2017 Section 508	Supports	Multiple ways to navigate to content including search, browse, and direct link

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 		
2.4.6 Headings and Labels (Level AA) 2017 Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 	Supports with Exceptions	Headings and labels are displayed in a majority of the application
2.4.7 Focus Visible (Level AA) 2017 Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 	Supports	Visible focus is displayed in the application
3.1.2 Language of Parts (Level AA) 2017 Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 	Not Supported	
3.2.3 Consistent Navigation (Level AA) 2017 Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 	Supports	
3.2.4 Consistent Identification (Level AA) 2017 Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 	Supports	
3.3.3 Error Suggestion (Level AA) 2017 Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 	Supports with Exceptions	Majority of errors offer a helpful suggestion
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) 2017 Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 	Not Applicable	
4.1.3 Status Messages (Level AA 2.1 only)	Supports	

Revised Section 508 Report

Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Does Not Support	
302.2 With Limited Vision	Supports with Exceptions	Interface can be zoomed to 133% without losing any functionality
302.3 Without Perception of Color	Supports	Use of color is not the sole visual of conveying information
302.4 Without Hearing	Supports with Exceptions	Supports Closed Captions and Subtitles
302.5 With Limited Hearing	Supports with Exceptions	Supports Closed Captions and Subtitles
302.6 Without Speech	Not Applicable	We do not require user speech
302.7 With Limited Manipulation	Supports	Core functions can be fully navigated with basic use of mouse.
302.8 With Limited Reach and Strength	Supports	Core functions can be fully navigated with basic use of mouse.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	User documentation of system features and FAQs are provided

Chapter 4: Hardware

Notes: **Not Applicable**

Chapter 5: Software

Notes: **Authoring Tool – Not Applicable**

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.0 section	See information in WCAG section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Supports with Exceptions	<ul style="list-style-type: none"> User has control over whether to display captions or subtitles when available

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> User has accessibility options native to the chosen browser
502.2.2 No Disruption of Accessibility Features	Supports	
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Supports	
502.3.2 Modification of Object Information	Supports	
502.3.3 Row, Column, and Headers	Supports	Information relationships and structure are programmatically determined in the application
502.3.4 Values	Supports	
502.3.5 Modification of Values	Supports	
502.3.6 Label Relationships	Supports	Label relationships are programmatically determined in the application
502.3.7 Hierarchical Relationships	Supports	Information relationships and structure are programmatically determined in the application
502.3.8 Text	Supports	Text is programmatically determined in the application
502.3.9 Modification of Text	Supports	Text is programmatically determined in the application
502.3.10 List of Actions	Supports with Exceptions	Actions are programmatically determined in a majority of the application
502.3.11 Actions on Objects	Supports with Exceptions	Actions are programmatically determined in a majority of the application
502.3.12 Focus Cursor	Supports	Visible focus is displayed and programmatically determined in the application
502.3.13 Modification of Focus Cursor	Supports	Visible focus is displayed and is programmatically determined in the application
502.3.14 Event Notification	Supports	Majority of events are displayed to the user by various forms of notifications

Criteria	Conformance Level	Remarks and Explanations
502.4 Platform Accessibility Features	Supports with Exceptions	Supports Section 10.7.1 Display any captions provided.
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Not Applicable	
503.3 Alternative User Interfaces	Does Not Support	
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Supports	
503.4.2 Audio Description Controls	Does Not Support	
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See WCAG 2.0 section	See information in WCAG section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	
504.2.2 PDF Export	Not Applicable	
504.3 Prompts	Not Applicable	
504.4 Templates	Not Applicable	

Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	See Confluence VPAT	
602.3 Electronic Support Documentation	See WCAG 2.0 section	See information in WCAG section
602.4 Alternate Formats for Non-Electronic Support Documentation	See Confluence VPAT	
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports with Exceptions	
603.3 Accommodation of Communication Needs	Supports with Exceptions	

Legal Disclaimer

Include your company legal disclaimer here, if needed.