# Swank Motion Pictures Accessibility Conformance Report

**VPAT**® **Version 2.1 – September 2018**

## Name of Product/Version: Streaming Server / Digital Campus 3.31

## Product Description: Stream movies and TV shows for Academic or Entertainment

## Date: Septemeber 13, 2018

## Contact information: <https://www.swank.com/about-us/contact-us/>

## Notes: N/A

## Evaluation Methods Used: Internal software evaluation/testing and code review

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

|  |  |
| --- | --- |
| Standard/Guideline | Included In Report |
| Web Content Accessibility Guidelines 2.0, at <http://www.w3.org/TR/2008/REC-WCAG20-20081211/> | Level A - Yes  Level AA - Yes  Level AAA - Yes |
| [Revised Section 508 standards](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines) as published by the U.S. Access Board in the Federal Register on January 18, 2017  [Corrections to the ICT Final Rule](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/corrections-to-the-ict-final-rule) as published by the US Access Board in the Federal Register on January 22, 2018 | Yes |
| EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V1.1.2 (2015-04) at <http://mandate376.standards.eu/standard> | No |

## Terms

The terms used in the Conformance Level information are defined as follows:

* **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
* **Supports with Exceptions**: Some functionality of the product does not meet the criterion.
* **Does Not Support**: The majority of product functionality does not meet the criterion.
* **Not Applicable**: The criterion is not relevant to the product.
* **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

* EN 301 549: Chapter 9 - Web, Chapter 10 - Non-Web documents, Section 11.2.1- Non-Web Software (excluding closed functionality), and Section 11.2.2 - Non-Web Software (closed functionality).
* Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](https://www.w3.org/TR/WCAG20/#conformance-reqs).

### Table 1: Success Criteria, Level A

Notes:

* **501 (Web)(Software) – See table below**
* **504.2 (Authoring Tool) – Not Applicable**
* **602.3 (Support Docs) Support Docs – See Confluence VPAT** (<https://confluence.atlassian.com/display/ACCESSIBILITY/Confluence+VPAT+for+Section+508+compliance>)

| **Criteria** | | **Conformance Level** | **Remarks and Explanations** | |
| --- | --- | --- | --- | --- |
| [1.1.1 Non-text Content](http://www.w3.org/TR/WCAG20/#text-equiv-all) (Level A)  2017 Section 508   * 501 (Web)(Software) | | Supports with Exceptions | | Alternative text is available in a majority of the application |
| [1.2.1 Audio-only and Video-only (Prerecorded)](http://www.w3.org/TR/WCAG20/#media-equiv-av-only-alt) (Level A)  2017 Section 508   * 501 (Web)(Software) | | Not supported | | * No Audio-only content available in the application * No alternatives available for Video-only content |
| [1.2.2 Captions (Prerecorded)](http://www.w3.org/TR/WCAG20/#media-equiv-captions) (Level A)  2017 Section 508   * 501 (Web)(Software) | | Supports with Exceptions | | Supported through Closed Captions and Subtitles |
| [1.2.3 Audio Description or Media Alternative (Prerecorded)](http://www.w3.org/TR/WCAG20/#media-equiv-audio-desc) (Level A)  2017 Section 508   * 501 (Web)(Software) | | Not Supported | | Descriptive audio is not yet available but is planned for future release |
| [1.3.1 Info and Relationships](http://www.w3.org/TR/WCAG20/#content-structure-separation-programmatic) (Level A)  2017 Section 508   * 501 (Web)(Software) | | Supports with Exceptions | | Information relationships and structure are programmatically determined in a majority of the application |
| [1.3.2 Meaningful Sequence](http://www.w3.org/TR/WCAG20/#content-structure-separation-sequence) (Level A)  2017 Section 508   * 501 (Web)(Software) | | Supports with Exceptions | | Meaningful sequence is applied to the majority of the application |
| [1.3.3 Sensory Characteristics](http://www.w3.org/TR/WCAG20/#content-structure-separation-understanding) (Level A)  2017 Section 508   * 501 (Web)(Software) | | Supports with Exceptions | | Use of color and text are used to provide context and understanding beyond spatial location and orientation |
| [1.4.1 Use of Color](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-without-color) (Level A)  2017 Section 508   * 501 (Web)(Software) | | Supports | | Use of color is not the sole visual of conveying information |
| [1.4.2 Audio Control](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-dis-audio) (Level A)  2017 Section 508   * 501 (Web)(Software) | | Supports | | Video player offers pause and audio controls including increase, decrease, and mute |
| [2.1.1 Keyboard](http://www.w3.org/TR/WCAG20/#keyboard-operation-keyboard-operable) (Level A)  2017 Section 508   * 501 (Web)(Software) | | Supports | | Keyboard player functionality has been added. Site is navigatable and player is operational using only the keyboard. |
| [2.1.2 No Keyboard Trap](http://www.w3.org/TR/WCAG20/#keyboard-operation-trapping) (Level A)  2017 Section 508   * 501 (Web)(Software) | | Supports | |  |
| [2.2.1 Timing Adjustable](http://www.w3.org/TR/WCAG20/#time-limits-required-behaviors) (Level A)  2017 Section 508   * 501 (Web)(Software) | | Not Applicable | | No content has a time limit |
| [2.2.2 Pause, Stop, Hide](http://www.w3.org/TR/WCAG20/#time-limits-pause) (Level A)  2017 Section 508   * 501 (Web)(Software) | | Not Applicable | | No content has moving, blinking, scrolling, or auto-updating |
| [2.3.1 Three Flashes or Below Threshold](http://www.w3.org/TR/WCAG20/#seizure-does-not-violate) (Level A)  2017 Section 508   * 501 (Web)(Software) | | Supports | | No flashing content in the application |
| [2.4.1 Bypass Blocks](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-skip) (Level A)  2017 Section 508   * 501 (Web)(Software) – Does not apply to non-web software | | Not Applicable | | No blocks in the application |
| [2.4.2 Page Titled](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-title) (Level A)  2017 Section 508   * 501 (Web)(Software) | | Supports | |  |
| [2.4.3 Focus Order](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-focus-order) (Level A)  2017 Section 508   * 501 (Web)(Software) | | Supports | |  |
| [2.4.4 Link Purpose (In Context)](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-refs) (Level A)  2017 Section 508   * 501 (Web)(Software) | | Supports | |  |
| [3.1.1 Language of Page](http://www.w3.org/TR/WCAG20/#meaning-doc-lang-id) (Level A)  2017 Section 508   * 501 (Web)(Software) | | Supports | |  |
| [3.2.1 On Focus](http://www.w3.org/TR/WCAG20/#consistent-behavior-receive-focus) (Level A)  2017 Section 508   * 501 (Web)(Software) | | Supports | |  |
| [3.2.2 On Input](http://www.w3.org/TR/WCAG20/#consistent-behavior-unpredictable-change) (Level A)  2017 Section 508   * 501 (Web)(Software) | | Supports | |  |
| [3.3.1 Error Identification](http://www.w3.org/TR/WCAG20/#minimize-error-identified) (Level A)  2017 Section 508   * 501 (Web)(Software) | | Supports with Exceptions | | Majority of errors are described to the user |
| [3.3.2 Labels or Instructions](http://www.w3.org/TR/WCAG20/#minimize-error-cues) (Level A)  2017 Section 508   * 501 (Web)(Software) | | Supports with Exceptions | | Majority of input boxes has labels and/or instructions |
| [4.1.1 Parsing](http://www.w3.org/TR/WCAG20/#ensure-compat-parses) (Level A)  2017 Section 508   * 501 (Web)(Software) | | Supports | |  |
| [4.1.2 Name, Role, Value](http://www.w3.org/TR/WCAG20/#ensure-compat-rsv) (Level A)  2017 Section 508   * 501 (Web)(Software) | | Supports | |  |

### Table 2: Success Criteria, Level AA

Notes:

* **501 (Web)(Software) – See table below**
* **504.2 (Authoring Tool) – Not Applicable**
* **602.3 (Support Docs) Support Docs – See Confluence VPAT** (<https://confluence.atlassian.com/display/ACCESSIBILITY/Confluence+VPAT+for+Section+508+compliance>)

| **Criteria** | | **Conformance Level** | **Remarks and Explanations** | |
| --- | --- | --- | --- | --- |
| [1.2.4 Captions (Live)](http://www.w3.org/TR/WCAG20/#media-equiv-real-time-captions) (Level AA)  2017 Section 508   * 501 (Web)(Software) | | Not Applicable | | No live audio available in the application |
| [1.2.5 Audio Description (Prerecorded)](http://www.w3.org/TR/WCAG20/#media-equiv-audio-desc-only) (Level AA)  2017 Section 508   * 501 (Web)(Software) | | Not Supported | | Descriptive audio is not yet available but is planned for future release |
| [1.4.3 Contrast (Minimum)](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-contrast) (Level AA)  2017 Section 508   * 501 (Web)(Software) | | Not Evaluated | |  |
| [1.4.4 Resize text](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-scale) (Level AA)  2017 Section 508   * 501 (Web)(Software) | | Not Evaluated | |  |
| [1.4.5 Images of Text](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-text-presentation) (Level AA)  2017 Section 508   * 501 (Web)(Software) | | Not Applicable | | No images of text within the application |
| [2.4.5 Multiple Ways](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-mult-loc) (Level AA)  2017 Section 508   * 501 (Web)(Software) – Does not apply to non-web software | | Supports | | Multiple ways to navigate to content including search, browse, and direct link |
| [2.4.6 Headings and Labels](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-descriptive) (Level AA)  2017 Section 508   * 501 (Web)(Software) | | Supports with Exceptions | | Headings and labels are displayed in a majority of the application |
| [2.4.7 Focus Visible](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-focus-visible) (Level AA)  2017 Section 508   * 501 (Web)(Software) | | Supports with Exceptions | | Visible focus is displayed in a majority of the application |
| [3.1.2 Language of Parts](http://www.w3.org/TR/WCAG20/#meaning-other-lang-id) (Level AA)  2017 Section 508   * 501 (Web)(Software) | | Not Supported | |  |
| [3.2.3 Consistent Navigation](http://www.w3.org/TR/WCAG20/#consistent-behavior-consistent-locations) (Level AA)  2017 Section 508   * 501 (Web)(Software) – Does not apply to non-web software | | Supports | |  |
| [3.2.4 Consistent Identification](http://www.w3.org/TR/WCAG20/#consistent-behavior-consistent-functionality) (Level AA)  2017 Section 508   * 501 (Web)(Software) – Does not apply to non-web software | | Supports with Exceptions | | Consistent identification is displayed in a majority of the application |
| [3.3.3 Error Suggestion](http://www.w3.org/TR/WCAG20/#minimize-error-suggestions) (Level AA)  2017 Section 508   * 501 (Web)(Software) | | Supports with Exceptions | | Majority of errors offer a helpful suggestion |
| [3.3.4 Error Prevention (Legal, Financial, Data)](http://www.w3.org/TR/WCAG20/#minimize-error-reversible) (Level AA)  2017 Section 508   * 501 (Web)(Software) | | Not Applicable | |  |

## 2017 Section 508 Report.

Notes:

### Chapter 3: Functional Performance Criteria (FPC)

Notes:

| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| --- | --- | --- |
| 302.1Without Vision | Does Not Support |  |
| 302.2 With Limited Vision | Supports with Exceptions | Interface can be zoomed to 133% without losing any functionality |
| 302.3Without Perception of Color | Supports | Use of color is not the sole visual of conveying information |
| 302.4Without Hearing | Supports with Exceptions | Supports Closed Captions and Subtitles |
| 302.5With Limited Hearing | Supports with Exceptions | Supports Closed Captions and Subtitles |
| 302.6Without Speech | Not Applicable | We do not require user speech |
| 302.7With Limited Manipulation | Supports | Core functions can be fully navigated with basic use of mouse. |
| 302.8With Limited Reach and Strength | Supports | Core functions can be fully navigated with basic use of mouse. |
| 302.9With Limited Language, Cognitive, and Learning Abilities | Supports | User documentation of system features and FAQs are provided |

### Chapter 4: Hardware

Notes: **Not Applicable**

### Chapter 5: Software

Notes: **Authoring Tool – Not Applicable**

| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| --- | --- | --- |
| **501.1 Scope – Incorporation of WCAG 2.0 AA** | See [WCAG 2.0](#WCAG) section | See information in WCAG section |
| ***502 Interoperability with Assistive Technology*** | Heading cell – no response required | Heading cell – no response required |
| 502.2.1 User Control of Accessibility Features | Supports with Exceptions | * User has control over whether to display captions or subtitles when available * User has accessibility options native to the chosen browser |
| 502.2.2 No Disruption of Accessibility Features | Supports |  |
| ***502.3 Accessibility Services*** | Heading cell – no response required | Heading cell – no response required |
| 502.3.1 Object Information | Supports |  |
| 502.3.2 Modification of Object Information | Supports |  |
| 502.3.3 Row, Column, and Headers | Supports with Exceptions | Information relationships and structure are programmatically determined in a majority of the application |
| 502.3.4 Values | Supports |  |
| 502.3.5 Modification of Values | Supports |  |
| 502.3.6 Label Relationships | Supports with Exceptions | Label relationships are programmatically determined in a majority of the application |
| 502.3.7 Hierarchical Relationships | Supports with Exceptions | Information relationships and structure are programmatically determined in a majority of the application |
| 502.3.8 Text | Supports with Exceptions | Text is programmatically determined in a majority of the application |
| 502.3.9 Modification of Text | Supports with Exceptions | Text is programmatically determined in a majority of the application |
| 502.3.10 List of Actions | Supports with Exceptions | Actions are programmatically determined in a majority of the application |
| 502.3.11 Actions on Objects | Supports with Exceptions | Actions are programmatically determined in a majority of the application |
| 502.3.12 Focus Cursor | Supports with Exceptions | Visible focus is displayed and programmatically determined in a majority of the application |
| 502.3.13 Modification of Focus Cursor | Supports with Exceptions | Visible focus is displayed and is programmatically determined in a majority of the application |
| 502.3.14 Event Notification | Supports with Exceptions | Majority of events are displayed to the user by various forms of notifications |
| 502.4 Platform Accessibility Features | Supports with Exceptions | Supports Section 10.7.1 Display any captions provided. |
| ***503 Applications*** | Heading cell – no response required | Heading cell – no response required |
| 503.2 User Preferences | Not Applicable |  |
| 503.3 Alternative User Interfaces | Does Not Support |  |
| ***503.4 User Controls for Captions and Audio Description*** | Heading cell – no response required | Heading cell – no response required |
| 503.4.1 Caption Controls | Supports |  |
| 503.4.2 Audio Description Controls | Does Not Support |  |
| ***504 Authoring Tools*** | Heading cell – no response required | Heading cell – no response required |
| 504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”) | See [WCAG 2.0](#WCAG) section | See information in WCAG section |
| 504.2.1 Preservation of Information Provided for Accessibility in Format Conversion | Not Applicable |  |
| 504.2.2 PDF Export | Not Applicable |  |
| 504.3 Prompts | Not Applicable |  |
| 504.4 Templates | Not Applicable |  |

### Chapter 6: Support Documentation and Services

Notes: **Support Docs – See Confluence VPAT** (<https://confluence.atlassian.com/display/ACCESSIBILITY/Confluence+VPAT+for+Section+508+compliance>)

| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| --- | --- | --- |
| ***601.1 Scope*** | Heading cell – no response required | Heading cell – no response required |
| ***602 Support Documentation*** | Heading cell – no response required | Heading cell – no response required |
| 602.2 Accessibility and Compatibility Features | See Confluence VPAT |  |
| 602.3 Electronic Support Documentation | See [WCAG 2.0](#WCAG) section | See information in WCAG section |
| 602.4 Alternate Formats for Non-Electronic Support Documentation | See Confluence VPAT |  |
| **603 Support Services** | Heading cell – no response required | Heading cell – no response required |
| 603.2 Information on Accessibility and Compatibility Features | Supports with Exceptions |  |
| 603.3 Accommodation of Communication Needs | Supports with Exceptions |  |

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